

OVERVIEW & SCRUTINY COMMITTEE

Thursday, 10 February 2022 at 7.00 pm Conference Room, Civic Centre, Silver Street, Enfield, EN1 3XA Contact: Robyn Mclintock Governance Officer Direct: 020-8132 1915 Tel: 020-8379-1000

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Councillors: Susan Erbil (Chair), Margaret Greer (Vice-Chair), Lee David-Sanders, Birsen Demirel, Mahmut Aksanoglu, Elif Erbil, James Hockney and Derek Levy

Education Statutory Co-optees: 1 vacancy (Church of England diocese representative), vacancy (other faiths/denominations representative), Tony Murphy (Catholic diocese representative), Alicia Meniru & 1 vacancy (Parent Governor Representative).

Enfield Youth Parliament Co-optees (2)

AGENDA - PART 1

1. WELCOME & APOLOGIES

2. DECLARATIONS OF INTEREST

Members of the Council are invited to identify any disclosable pecuniary, other pecuniary or non-pecuniary interests relevant to the items on the agenda.

3. MINUTES OF THE PREVIOUS MEETING (Pages 1 - 18)

To agree the minutes of the meetings which took place on the 25 November, 1 December and 12 January 2022.

4. TOWN CENTRES (Pages 19 - 40)

Officers would welcome member feedback and comments on the report.

5. **COMPLAINTS, MEQS AND FOIS** (Pages 41 - 52)

It is proposed that the Committee note the performance of the Complaints team, and the effects of the Covid-19 pandemic on both incoming numbers of complaints and the ability to respond.

6. DATES OF FUTURE MEETINGS

To agree the date of the next Overview & Scrutiny Committee Business Meeting as follows:

• Thursday 31st March 2022